



FEMA

W-23018

December 29, 2023

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Direct

FROM: NFIP Clearinghouse

SUBJECT: Closure of Virtual Flood Response Office (vFRO) – Hurricane
Idalia (EDN FL0123, GA0123, NC0123, SC0123)

The Federal Emergency Management Agency (FEMA) has authorized the closure of the vFRO for Hurricane Idalia on December 29, 2023.

Direct requests for claims assistance to NFIPFloodDisasterResponseMailbox@fema.dhs.gov.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting