



FEMA

W-23002a

June 27, 2023

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Direct

FROM: NFIP Clearinghouse

SUBJECT: Closure of Virtual FRO Office – Hurricane Ian (EDN FL0222)

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Virtual Flood Response Offices (vFROs) for Hurricane Ian on March 16, 2023.

Direct requests for claims assistance to NFIPFloodDisasterResponseMailbox@fema.dhs.gov.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting