December 2, 2021

MEMORANDUM FOR:  Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Direct Servicing Agent

FROM:  Paul Huang
Assistant Administrator for Federal Insurance
Federal Insurance and Mitigation Administration

SUBJECT:  Clarification to the Write Your Own Program Financial Control Plan dated December 1, 2020

This memorandum clarifies that the Operation Reviews listed below and found in Section 6 (Operation Reviews) of the Write Your Own Program Financial Control Plan (FCP) dated December 1, 2020, will begin in Fiscal Year 2023 (FY 23) rather than Fiscal Year 2022 as previously indicated:

- FCP Section 6.3 Operation Reviews for Customer Service.
- FCP Section 6.4 Operation Reviews for Marketing.
- FCP Section 6.5 Operation Reviews for Litigation.

FEMA expects it will issue a new FCP effective for FY 23 by September 1, 2022, and include updated guidance for the operation reviews listed above.

Please direct any questions regarding this bulletin to fema-fidindustrymanagement@fema.dhs.gov.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Accounting, Claims, Data Processing, Underwriting, Marketing

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1 Operation Reviews are assessments FEMA will conduct of WYO companies to evaluate overall operational activities pursuant to 44 C.F.R. § 62.23(j)(2).