



FEMA

W-19008

May 31, 2019

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Direct Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: June 2019 Revisions to the *NFIP Claims Manual* Posted Online

The *NFIP Claims Manual* that is effective on June 1, 2019, has been posted for your reference <https://www.fema.gov/claims-manual>.

Please contact the WYO Support Team at [NFIPWYOMailbox@fema.dhs.gov](mailto:NFIPWYOMailbox@fema.dhs.gov) if you have any questions.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Accounting, Claims, Marketing, Training, Underwriting