



FEMA

W-19001

January 22, 2019

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Direct

FROM: NFIP Clearinghouse

SUBJECT: Closure of FRO Office – Wilmington, NC (FICO 687/688)

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Flood Response Office (FRO) in Wilmington, NC, on January 31, 2019.

Direct any requests for assistance regarding claims to John Williams, Claims Manager, NFIP IT Systems & Support, at 301-386-6353.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting