



**FEMA**

W-18029

October 22, 2018

**MEMORANDUM FOR:** Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

**FROM:** NFIP Clearinghouse

**SUBJECT:** Hurricane Michael – FICO 689 (FL)  
Flood Response Point of Contact

Local General Adjuster (GA) support is available to NFIP insurers handling Florida Hurricane Michael claims. NFIP GA Paula Davis will assist WYO Companies and the NFIP Direct with guidance on the scope of coverage, claim issues, and flood loss reinspections.

The local telephone number for NFIP GA Paula Davis is 850-739-2422.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting