



FEMA

W-18005

February 21, 2018

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Closure of FRO Office – Houston, TX (FICO 682)

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Flood Response Office (FRO) in Houston, TX, on February 23, 2018.

Any requests for reinspections or other assistance regarding claims should be directed to John Williams, Claims Manager, NFIP Bureau and Statistical Agent, at 301-386-6353.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting