



**FEMA**

W-17027

September 1, 2017

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Adjuster Briefing FICO 682, 683  
Hurricane Harvey – Houston, TX

The Federal Emergency Management Agency (FEMA) will conduct Adjuster Briefings in Houston, TX on Wednesday, September 6, 2017, and Friday, September 8, 2017, in response to Hurricane Harvey.

The briefing will address coverage, limitations, and exclusions under the Standard Flood Insurance Policy (SFIP) forms, as well as prior losses, Increased Cost of Compliance (ICC), substantial damage, and any other issues that may be encountered in handling claims resulting from the recent flooding. Please note that as the information is the same, it is only necessary to attend one briefing session.

The location, date, and time for the free Adjuster Briefings are as follows:

**Hyatt Regency – Houston - Galleria**  
**2626 Sage Road**  
**Houston, TX 77056**  
**Main (832) 803-1234**

**Date: Wednesday, September 6, 2017**

**Time: 3:00 p.m. – 6:00 p.m.**

**Friday, September 8, 2017**

**Time: 3:00 p.m. – 6:00 p.m.**

We request your full support and attendance at this briefing.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting