



FEMA

W-17014

April 11, 2017

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators, National Flood Insurance Program (NFIP) Direct, and Independent Adjusters

FROM: *Lloyd A. Hake*
Lloyd A. Hake
Division Director
Federal Insurance and Mitigation Administration

SUBJECT: Clarification to the Addendum to the *NFIP Adjuster Claims Manual* — Special Adjustment Issues: Common Countertop Types and their Repair or Replacement

The *NFIP Adjuster Claims Manual* has been updated with a clarification to the addendum for Common Countertop Types and their Repair or Replacement: <https://www.fema.gov/media-library/assets/documents/2675>.

Please direct all questions or comments about this bulletin to FIMA Claims at FEMA-FIDClaimsMailbox@fema.dhs.gov.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Claims, Training