April 11, 2017

MEMORANDUM FOR:   Write Your Own (WYO) Principal Coordinators, National Flood Insurance Program (NFIP) Direct, and Independent Adjusters

FROM:       Lloyd A. Hake
            Division Director
            Federal Insurance and Mitigation Administration

SUBJECT:   Clarification to the Addendum to the NFIP Adjuster Claims Manual — Special Adjustment Issues: Common Countertop Types and their Repair or Replacement

The NFIP Adjuster Claims Manual has been updated with a clarification to the addendum for Common Countertop Types and their Repair or Replacement: https://www.fema.gov/media-library/assets/documents/2675.

Please direct all questions or comments about this bulletin to FIMA Claims at FEMA-FIDCclaimsMailbox@fema.dhs.gov.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Claims, Training