February 24, 2017

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Direct
FROM: NFIP Clearinghouse
SUBJECT: Closure of FRO Office — Wilmington, NC (FICO 681)

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Flood Response Office (FRO) in Wilmington, NC, on March 3, 2017.

Any requests for re-inspections or other assistance regarding claims should be directed to John Williams, Claims Manager, NFIP Bureau and Statistical Agent, at 301-386-6353.

cc: Vendors, IBHS; Government Technical Representative

Required Routing: Claims, Underwriting