



**FEMA**

W-16068

September 13, 2016

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: Closure of FRO Office – Houston, TX (FICO 353)

The Federal Emergency Management Agency (FEMA) has authorized the closure of the Flood Response Office (FRO) in Houston, TX on September 23, 2016.

Any requests for re-inspections or other assistance regarding claims should be directed to John Terry Prichard, General Adjuster, NFIP Bureau and Statistical Agent, at 985-871-0121.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting