



FEMA

W-10088

September 3, 2010

MEMORANDUM TO: Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

A handwritten signature in cursive script that reads "Edward L. Connor".

FROM: Edward L. Connor  
Acting Federal Insurance and Mitigation Administrator

SUBJECT: Opportunity to Provide Input for the May 2011  
*Flood Insurance Manual*

FEMA is inviting NFIP *Flood Insurance Manual* users to present comments concerning issues noted or improvements needed in this important Program document. Please take advantage of this opportunity to give your input.

The May 2011 edition of the NFIP *Flood Insurance Manual* will be a complete reprint. To ensure sufficient time for review and evaluation of all comments, FEMA requests that you submit your input by **September 30, 2010**, to [iServiceUnderwriting@ostglobal.com](mailto:iServiceUnderwriting@ostglobal.com). Please label the subject line of your submission simply as "Flood Insurance Manual." We will make every effort to address all valid concerns.

Thank you in advance for your role in helping to improve the NFIP.

cc: Vendors, IBHS, FIPNC, FEMA Regions, FIMA Divisions, Government Technical Representative

Required Routing: All Departments