



FEMA

W-10083

August 10, 2010

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

A handwritten signature in black ink, appearing to read "Dennis Kuhns".

FROM: Dennis Kuhns
Division Director, Risk Insurance
Federal Insurance and Mitigation Administration

SUBJECT: NFIP Legacy Systems Services Business Relocation and Scheduled Down Times for Online Resources – Update

On July 29, 2010, you were notified that the NFIP Legacy Systems Services (NFIP LSS) operations, managed by CSC, would be relocating to 8400 Corporate Drive, Suite 150, Landover, MD 20785 as of Monday, August 2, 2010. It was also conveyed that Data Exchange, BureauNet, and bsa.nfipstat.com were scheduled to be reconnected and available for the NFIP user community by 4 p.m., Tuesday, August 3, 2010. Due to unforeseen circumstances, there has been a delay in making these services available again.

We sincerely regret any inconvenience you may be experiencing during this extended period of system unavailability. We will continue to inform you when NFIP LSS resources have been restored and become available again for access.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: All Departments