



FEMA

W-10003

January 20, 2010

MEMORANDUM FOR: Write Your Own Company Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

FROM: NFIP Clearinghouse

SUBJECT: NFIP iService Company Regional and Field Support Update

The purpose of this memorandum is to communicate the updated assignments of iService Regional and Field Support personnel.

The chart below highlights assignments and contact information for two Regional and Field Support staff.

iService Regional and Field Support Team Assignments

Region	Name	Title	e-mail
I	Bob Desaulniers	Regional Manager	rdesaulniers@ostglobal.com
VI	Yearl Wolverton	Regional Liaison	vwolverton@ostglobal.com

Contact your iService Business Consultant if you have any questions.

cc: Vendors, IBHS, FIPNC, Government Technical Representatives

Required Routing: Claims, Underwriting, Marketing