



FEMA

W-09054
September 29, 2009

MEMORANDUM FOR: Write Your Own (WYO) Company Principal Coordinators, the National Flood Insurance Program (NFIP) Servicing Agent

FROM: National Flood Insurance Program (NFIP) Clearinghouse

SUBJECT: Flood Response Office – 2009 September Georgia Flooding

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) to service Georgia policyholders impacted by the September 2009 Georgia Flooding. The FRO will coordinate with the WYO companies and provide guidance, define the scope of coverage, and assist with re-inspections of losses.

The FRO is operating at the following location:

**NFIP Flood Response Office
Fairfield Inn (The Board Room)
3425 Busbee Drive
Kennesaw, Georgia 30144
(770) 427-9700**

The NFIP Bureau's contact person at the FRO is Art Reinauer. Art can be reached via telephone at (770) 427-9700 ext. 116, or via facsimile at (281) 476-7447. Office hours are: Mon.-Fri. 8:00 a.m.-5:00 p.m. and Sat. 8:00 a.m.-12:00 noon.

cc: Flood Insurance Vendors, IBHS, Government Technical Representative

Suggested Routing: Claims, Underwriting