



FEMA

W-09013

March 9, 2009

MEMORANDUM FOR: Write Your Own (WYO) Company Principal Coordinators and the National Flood Insurance Program (NFIP) Servicing Agent

A handwritten signature in black ink that reads "Edward L. Connor".

FROM: Edward L. Connor
Acting Federal Insurance Administrator
National Flood Insurance Program

SUBJECT: NFIP Basic Agent Tutorial Online Training and
Online Registration for Instructor-Led Workshops

FEMA is happy to announce the availability of the NFIP Basic Agent Tutorial online training. Insurance agents can now access this course from the NFIP training webpage

<http://www.nfipbureau.fema.gov/training/index.html>.

Registration instructions are also provided on the training website. Enhancements to the training system include user-friendly navigation and a personal page allowing students to track their training progress. The NFIP Basic Agent Tutorial qualifies for continuing education credits in most States. A listing of training requirements by State is located at

http://www.fema.gov/business/nfip/state_actions.shtm.

On the NFIP training webpage, insurance agents, lenders, and claims adjusters can also find a schedule of instructor-led workshops offered in locations across the country. They can register online for these workshops through the training webpage.

Please share this information with your insurance agents and company staff members.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Suggested Routing: Accounting, Claims, Training, Underwriting