



FEMA

W-08096

December 22, 2008

MEMORANDUM FOR: Write Your Own (WYO) Company Principal Coordinators
and the National Flood Insurance Program Servicing Agent

A handwritten signature in black ink that reads "Edward L. Connor".

FROM: Edward L. Connor
Acting Federal Insurance Administrator
National Flood Insurance Program

SUBJECT: 2009 NFIP Training Announcement

Beginning December 14, 2008, GeoLearning, Inc. and its subcontractor, H2O Partners, Inc., have begun delivering National Flood Insurance Program (NFIP) training to insurance agents, lenders, and claims adjusters under a new contract with the Federal Emergency Management Agency.

A 2009 schedule of instructor-led NFIP training sessions is currently being planned to meet continuing education requirements and to offer a working knowledge of NFIP insurance products, processes, and regulations. Specific target audiences include lenders, insurance agents, and claims adjusters. There may be limited situations where the training will expand to include floodplain administrators, disaster specialists, and local community officials. The instructors include:

Larry Palmer
Larry Moser
Cathy Meek
Sonja Wood

Rich Slevin
Walter McGuckin
Leslie Melville
Dorothy Martinez

The NFIP Training Station, which offers online modules, is currently under construction. Expected availability is January 13, 2009. NFIP staff members and contractors are working diligently to ensure that the online training is made available as early as possible. You will be notified as soon as the system is in operation.

Questions concerning 2009 NFIP Training may be e-mailed to nfiptraininginfo@h2opartnersusa.com. Sponsored training sessions are encouraged.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Suggested Routing: Claims, Marketing, Training, Underwriting