



FEMA

W-08084

October 15, 2008

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators
and the NFIP Servicing Agent

FROM: Chris Granger
Project Administration Manager
NFIP Bureau and Statistical Agent

REFERENCE: Clearinghouse Bulletin W-08074 dated September 29, 2008

SUBJECT: Complete Contact Information for Flood Response Office –
Hurricane Ike / Lafayette, LA

Bulletin W-08074, referenced above, announced the opening of a Flood Response Office (FRO) to service Louisiana policyholders impacted by Hurricane Ike. At the time, because of widespread devastation in the area, telephone and fax service had not been established for the FRO.

Telephone and fax service is now established, and complete contact information for the FRO is as follows:

NFIP Flood Response Office
Suite E
1501 Kaliste Saloom Road
Lafayette, LA 70508

Telephone: (337) 984-9234
Fax: (337) 984-9238

The Bureau's contact person at the FRO is Ed Kristapsons. Office hours are Mon.-Fri. 8:00 a.m.-5:00 p.m. and Sat. 8:00 a.m.-12:00 noon.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting