

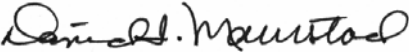


FEMA

W-08059

September 4, 2008

MEMORANDUM FOR: Write Your Own (WYO) Company Principal Coordinators and National Flood Insurance Program (NFIP) Servicing Agent

FROM: 
David I. Maurstad
Federal Insurance Administrator
National Flood Insurance Program

SUBJECT: NFIP Bureau and Statistical Agent

The selection process for a contractor to fulfill the functions of the NFIP Bureau and Statistical Agent is now complete. FEMA has selected the iService Team, composed of OST, Inc.; URS; Torrent Technologies, Inc.; AmeriClaim; and DRT Strategies. Transition from the incumbent to the new contractor begins September 8, 2008, and will continue up to 6 months.

The major components of the work will be structured as follows:

- Project management activities, project infrastructure support – OST
- Financial management – DRT Strategies
- Underwriting requirements – Torrent Technologies
- Claims administration requirements and flood disaster response – Torrent Technologies, AmeriClaim, URS
- Program management requirements – DRT Strategies, OST
- Program technical assistance and communications – URS, OST
- WYO technical assistance and communications – URS, OST
- Administrative support – OST

I appreciate the many years of work performed by Computer Sciences Corporation during their tenure as the NFIP Bureau and Statistical Agent. Their cooperation during the transition is a reflection of their professionalism and dedication to the NFIP mission.

cc: Vendors, IBHS, FIPNC, WYO Standards Committee, Government Technical Representative

Required Routing: All Departments