



FEMA

W-08041

June 26, 2008

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators
and the NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT: Flood Response Office – 2008 June Midwest Flooding

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) to service Iowa policyholders impacted by the June Midwest flooding. The FRO will coordinate with the WYO companies to provide guidance, define the scope of coverage, and assist with reinspection of losses.

The FRO is operating at the following location:

**NFIP Flood Response Office
3260 Southgate Place, Suite 6
Cedar Rapids, IA 52404**

The Bureau's contact person at the FRO, Jim Cavazos, can be reached at (319) 366-0829 (telephone) or (319) 366-0885 (fax).

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Claims, Underwriting