December 5, 2007

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and NFIP Servicing Agent

FROM: WYO Clearinghouse

SUBJECT: 2008 NFIP Adjuster Recertification

Attached is a memo from James Sadler, NFIP Director of Claims, concerning the requirements for 2008 adjuster recertification and for independent adjusters seeking NFIP certification. The schedule for the 2008 Claims Presentations is included, along with a registration form.

Please share this information with others in your organization, as appropriate.

Attachments

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: All NFIP Flood Certified Adjusters

Suggested Routing: Claims, Data Processing, Legal, Marketing, Underwriting
MEMORANDUM FOR: All NFIP Flood Certified Adjusters

FROM: James A. Sadler, CPCU, AIC
       Director of Claims
       National Flood Insurance Program

DATE: November 26, 2007

SUBJECT: 2008 NFIP Adjuster Recertification

FEMA is requiring all independent adjusters who adjust flood losses under the National Flood Insurance Program (NFIP) to attend a 2008 NFIP Claims Presentation. Beginning May 1, 2008, there will be modifications to the NFIP adjuster certification process, and it is imperative that you attend at least one NFIP Claims Presentation to maintain your “Active” status. “Active” adjusters who do not attend a 2008 NFIP Claims Presentation will be reclassified “Inactive,” which may affect your eligibility to adjust NFIP flood claims.

If you are not NFIP flood certified and seek certification, you must attend a 2008 NFIP Claims Presentation as one of the prerequisites for obtaining certification. Please visit the FEMA website at www.fema.gov/business/nfip/participation.shtm for the minimum qualifications and other information about adjuster participation. You must complete a claims presentation and submit your application for certification to the NFIP Bureau and Statistical Agent no later than May 15, 2008. The NFIP Adjuster Certification Application will be available at the end of each claims presentation; you can also obtain it online at http://www.fema.gov/pdf/nfip/adj_cert_app.pdf.

All attendees must register in advance, using the enclosed 2008 NFIP Claims Presentation Schedule and Registration Form. Review the dates and locations, make your selection, then complete the Registration Form and mail it with your $10.00 check or money order—do not send cash—to the address on the form. Online registration is not available.

We expect large attendance at each location, so register early. Please do not call the NFIP Bureau and Statistical Agent about the status of your registration. Once your Registration Form has been processed, a confirmation letter will be mailed to the address you provided on the form.

JS: wpc

Enclosures
<table>
<thead>
<tr>
<th>Presentation</th>
<th>Place</th>
<th>Date</th>
<th>Time</th>
<th>Location</th>
<th>Registration Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Presentation 1</td>
<td>Lanham, MD</td>
<td>Wednesday, January 16, 2008</td>
<td>8:30 AM</td>
<td>GreenTec IV, 7700 Hubble Drive, 301-794-2220 (for directions only)</td>
<td>Wednesday, January 2, 2008</td>
</tr>
<tr>
<td>Presentation 1A</td>
<td>Lanham, MD</td>
<td>Thursday, January 17, 2008</td>
<td>8:30 AM</td>
<td>GreenTec IV, 27700 Hubble Drive, 301-794-2220 (for directions only)</td>
<td>Thursday, January 3, 2008</td>
</tr>
<tr>
<td>Presentation 2</td>
<td>Ontario, CA</td>
<td>Tuesday, January 29, 2008</td>
<td>8:30 AM</td>
<td>Ontario Convention Center, 2000 Convention Center Way, 909-937-3000 (for directions only)</td>
<td>Tuesday, January 15, 2008</td>
</tr>
<tr>
<td>Presentation 3</td>
<td>Concord, CA</td>
<td>Thursday, January 31, 2008</td>
<td>8:30 AM</td>
<td>Centre Concord, 5298 Clayton Road, 925-671-3466 (for directions only)</td>
<td>Thursday, January 17, 2008</td>
</tr>
<tr>
<td>Presentation 5</td>
<td>Jacksonville, FL</td>
<td>Thursday, February 7, 2008</td>
<td>8:30 AM</td>
<td>Marriott Jacksonville, 4670 Salisbury Road, 904-296-2222 (for directions only)</td>
<td>Thursday, January 24, 2008</td>
</tr>
<tr>
<td>Presentation 6</td>
<td>Tampa, FL</td>
<td>Monday, February 11, 2008</td>
<td>8:30 AM</td>
<td>USAA, 17200 Commerce Park Blvd., 813-632-4000 (for directions only)</td>
<td>Monday, January 28, 2008</td>
</tr>
<tr>
<td>Presentation 6A</td>
<td>Tampa, FL</td>
<td>Tuesday, February 12, 2008</td>
<td>8:30 AM</td>
<td>USAA, 17200 Commerce Park Blvd., 813-632-4000 (for directions only)</td>
<td>Tuesday, January 29, 2008</td>
</tr>
<tr>
<td>Presentation 7</td>
<td>Sunrise, FL</td>
<td>Thursday, February 14, 2008</td>
<td>8:30 AM</td>
<td>Holiday Inn &amp; Suites, 3003 North University Drive, 954-748-7000 (for directions only)</td>
<td>Thursday, January 31, 2008</td>
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<tr>
<td>Presentation 8</td>
<td>South Barrington, IL</td>
<td>Tuesday, February 26, 2008</td>
<td>8:30 AM</td>
<td>Allstate Insurance Company, 51 West Higgins Road, 847-551-2058 (for directions only)</td>
<td>Tuesday, February 12, 2008</td>
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<tr>
<td>Presentation</td>
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<td>Date</td>
<td>Time</td>
<td>Location</td>
<td>Registration Deadline</td>
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| 9            | Carolina, PR| Friday, Feb 29 | 8:30 AM   | Embassy Suites  
8000 TARTAK STREET  
787-791-7776 (FOR DIRECTIONS ONLY) | Friday, Feb 15, 2008 |
| 10           | Metairie, LA| Monday, Mar 3   | 8:30 AM   | Jefferson Parish Library  
4747 West Napoleon Ave.  
504-849-8817 (FOR DIRECTIONS ONLY) | Monday, Feb 18, 2008 |
| 10A          | Metairie, LA| Tuesday, Mar 4  | 8:30 AM   | Jefferson Parish Library  
4747 West Napoleon Ave.  
504-849-8817 (FOR DIRECTIONS ONLY) | Tuesday, Feb 19, 2008 |
| 10B          | Metairie, LA| Wednesday, Mar 5| 8:30 AM | Jefferson Parish Library  
4747 West Napoleon Ave.  
504-849-8817 (FOR DIRECTIONS ONLY) | Wednesday, Feb 20, 2008 |
| 11           | St. Peters, MO | Friday, Mar 7  | 8:30 AM   | Holiday Inn Select St. Peters/St. Charles  
4341 Veterans Memorial Pkwy  
636-928-1500 (FOR DIRECTIONS ONLY) | Friday, Feb 22, 2008 |
| 12           | South Haven, MS | Tuesday, Mar 11| 8:30 AM   | DeSoto Civic Center  
4560 Venture Drive  
888-280-9120 (FOR DIRECTIONS ONLY) | Tuesday, Feb 26, 2008 |
| 13           | Pittsburgh, PA | Thursday, Mar 13| 8:30 AM | Radisson Hotel Pittsburgh Green Tree  
101 Radisson Drive  
412-922-8400 (FOR DIRECTIONS ONLY) | Thursday, Feb 28, 2008 |
| 14           | San Antonio, TX | Tuesday, Mar 18| 8:30 AM   | Henry B. Gonzalez Convention Center  
200 E. Market St.  
877-504-8895 (FOR DIRECTIONS ONLY) | Tuesday, Mar 4, 2008 |
| 15           | Humble, TX   | Wednesday, Mar 19| 8:30 AM | Humble Civic Center  
8233 Will Clayton Pkwy  
281-446-4140 (FOR DIRECTIONS ONLY) | Wednesday, Mar 5, 2008 |
| 16           | Ft. Worth, TX| Thursday, Mar 20| 8:30 AM  | Tarrant County College  
5301 Campus Drive  
817-515-4167 (FOR DIRECTIONS ONLY) | Thursday, Mar 6, 2008 |
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<tr>
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<th>Location</th>
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<tbody>
<tr>
<td>17</td>
<td>Randolph, MA</td>
<td>Wednesday, March 26, 2008</td>
<td>8:30 AM</td>
<td>Holiday Inn Boston Randolph</td>
<td>Wednesday, March 12, 2008</td>
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<tr>
<td>18</td>
<td>Lake Success, NY</td>
<td>Thursday, April 3, 2008</td>
<td>8:30 AM</td>
<td>Allstate Insurance Company</td>
<td>Thursday, March 20, 2008</td>
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<td>19</td>
<td>Branchville, NJ</td>
<td>Monday, April 7, 2008</td>
<td>8:30 AM</td>
<td>Selective Insurance</td>
<td>Monday, March 24, 2008</td>
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<tr>
<td>20</td>
<td>Charleston, WV</td>
<td>Wednesday, April 10, 2008</td>
<td>8:30 AM</td>
<td>Charleston Civic Center</td>
<td>Wednesday, March 27, 2008</td>
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<td>21</td>
<td>Norfolk, VA</td>
<td>Monday, April 14, 2008</td>
<td>8:30 A.M.</td>
<td>USAA</td>
<td>Monday, March 31, 2008</td>
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<tr>
<td>22</td>
<td>Greenville, NC</td>
<td>Thursday, April 17, 2008</td>
<td>8:30 A.M.</td>
<td>Greenville Convention Center</td>
<td>Thursday, April 3, 2008</td>
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<tr>
<td>22A</td>
<td>Greenville, NC</td>
<td>Friday, April 18, 2008</td>
<td>8:30 A.M.</td>
<td>Greenville Convention Center</td>
<td>Friday, April 4, 2008</td>
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<tr>
<td>23</td>
<td>Cayce, SC</td>
<td>Thursday, May 1, 2008</td>
<td>8:30 AM</td>
<td>South Carolina Farm Bureau</td>
<td>Thursday, April 17, 2008</td>
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<tr>
<td>23A</td>
<td>Cayce, SC</td>
<td>Friday, May 2, 2008</td>
<td>8:30 A.M.</td>
<td>South Carolina Farm Bureau</td>
<td>Friday, April 25, 2008</td>
</tr>
<tr>
<td>24</td>
<td>Mobile, AL</td>
<td>Thursday, May 8, 2008</td>
<td>8:30 A.M.</td>
<td>Cottage Hill Baptist Church</td>
<td>Thursday, April 24, 2008</td>
</tr>
</tbody>
</table>
REGISTRATION FORM
2008 NFIP Claims Presentations

PLEASE TYPE OR PRINT CLEARLY

Use this form to reserve a seat in the presentation of your choice. Choose only one!

Presentation Number __________ Location __________________________

Your Name ______________________________________________________

Your Flood Certification Number (if applicable) ______________________

Your Street Address ______________________________________________

City _____________________________________________________________

State _______________ ZIP Code _________________________________

Daytime Telephone Number __________________________________________

When you have completed this Registration Form, mail it with your $10.00 check or money order to:

Claims Presentation Coordinator
NFIP Bureau & Statistical Agent
7700 Hubble Drive
Rm. N195
Lanham, MD 20706

Make your check or money order payable to the National Flood Insurance Program. Cash will not be accepted.

For more information, call 800-426-6347 ext. 1746

PLEASE DO NOT FAX THIS FORM