



FEMA

W-07046

July 30, 2007

MEMORANDUM TO: Write Your Own (WYO) Principal Coordinators  
and the NFIP Servicing Agent

FROM:

A handwritten signature in black ink, appearing to read "Edward L. Connor".

Edward L. Connor

Deputy Assistant Administrator for Insurance  
Mitigation

REFERENCE:

WYO Clearinghouse Bulletin W-07041 dated June 28, 2007

SUBJECT:

Update on Continuing Education Credit (CEC) Availability for  
Completion of NFIP On-line Basic Agent Tutorial

As you aware, the transmittal of CEC data for insurance agents in Illinois, Maryland, Virginia, and South Carolina who successfully completed the NFIP On-line Basic Agent Tutorial was delayed by privacy issues involving those States' use of the Social Security Number to identify agents' continuing education records. I am pleased to announce that the difficulties have been resolved and that all delayed CEC data for agents in those States have now been transmitted.

The NFIP Bureau and Statistical Agent has notified the agents by e-mail that their course completion data has been sent to their States. FEMA expects that the agents' CECs will be posted to their records in the near future. No further action will be required of the agents.

In addition, North Carolina agents who successfully completed the on-line tutorial have been asked to edit their registration information for the tutorial to replace their State agent license number with their National Producer Number. When they have done so, a Certificate of Completion will be e-mailed to them for submission to the Department of Insurance along with the State-required fee.

Your comments and suggestions proved invaluable as FEMA worked with the States to resolve this situation. We appreciate your support and thank you for your help.

Please share this information with others in your organization, as appropriate.

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: Training