November 17, 2005

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and Single Adjuster Liaisons

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT: Closure of the Claims Coordinating Office (CCO)—Hurricane Ophelia

During the period of September 11-17, 2005, Hurricane Ophelia caused extensive wind and flood damage in North Carolina. As a result of this event, the NFIP Bureau and Statistical Agent established a CCO in Carey, North Carolina.

The CCO and the North Carolina Insurance Underwriting Association have matched and single-adjusted 365 losses during this event, and the submission of new claims has diminished. Therefore, the Federal Emergency Management Agency has authorized the CCO to close, effective November 25, 2005.

cc: Vendors, IBHS, and Government Technical Representative

Suggested Routing: Claims and Underwriting