MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and NFIP Servicing Agent
FROM: David I. Maurstad
Acting Director
Mitigation Division
Emergency Preparedness and Response Directorate
SUBJECT: Coordination of Louisiana Wind and Water Losses

October 4, 2005

Hurricanes Katrina and Rita have caused extensive wind and flood damage to residential and commercial properties in Louisiana. We were not able to activate the Single Adjuster Program and as a result some insureds will have to schedule two adjuster appointments in order to have the wind and flood damage estimated by the separate carriers. To help the insureds and companies expedite the claim process we are advising the WYO companies to check the wind and water matches provided to them earlier in the summer. With every assignment that has such a match, the flood adjuster should contact the wind adjuster to help facilitate the correct allocation of damage payments. Enclosed is the updated Louisiana Fair Plan and Coastal Plan list of wind adjusting firms by Parish for contact purposes. The companies and adjusting firms should make every effort possible to assist the insureds in settling these claims and if possible, should meet with the insured at the same time as the wind adjuster.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting, Principal Coordinators
Louisiana SAP Adjuster’s - Contact Information

CENTRAL CLAIMS SERVICE
P.O. Box 7722
Metairie, LA 70010
Phone # (504) 834-6685 fax (504) 834-5929 or
New Number 225-751-1216 fax 225-753-7244
PARISHES: ORLEANS; PLAQUEMINES; ST. BERNARD
Contact: John Finney JohnF@centralclaims.com

THE WORLEY COMPANIES
P.O. Box 7187
Metairie, LA 70010
Phone# (504) 887-6685 fax (504) 887-6735
PARISHES: ST. TAMMY; WASHINGTON; TANGIPAHOA; ST. HELENA;
LIVINGSTON; ASCENSION
Contact: Tommy Lea TLea@worlevco.com

BATON ROUGE / BROWN CLAIMS SERVICE
P.O. Box 15213
Baton Rouge, LA 70895-5213
Phone #225-924-5210 Fax # 225-925-8597
PARISHES: EAST & WEST FELICIANA; POINTE COUPEE ; WEST BATON
ROUGE; IBERVILLE; EAST BATON ROUGE
Contact: Steve Brown contact@brownclaims.com

FARA
219 Roswell St. Bldg. 200 Suite 200
Alpharetta, GA 30004
Phone # 888-696-5679 Fax # 800-829-8696
PARISHES: JEFFERSON; LAFOURCHE; ST. CHARLES; ST. JOHN THE
BAPTIST; ST. JAMES; ASSUMPTION
Contact: Bob Harter bob.harter@Fara.com (Local contact number 877-605-3272)

AMERICAN CATASTROPHE SERVICES (AM CAT )
P.O. Box 1068
Coppell, TX 75019-1068
Phone # 1-800-995-1433 Fax (972) 393-5331
PARISHES: TERREBONNE; VERMILLION; ST. MARY; IBERIA; ACADIA;
ST. MARTIN; LAFAYETTE; ST. LANDRY; EVANGELINE
Contact: Keith LeBlanc Kleblanc@Amcatusa.com