MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and the NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT: Flood Response Office - Florida

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) in response to Hurricane Dennis. The FRO will coordinate with WYO companies and provide guidance, define the scope of coverage, and assist with reinspection of losses.

The Flood Response Office is operating at the following location:

Address: NFIP Flood Response Office
Davis Towers
5555 North Davis Highway, Suite E
Pensacola, FL 32503

Telephone: (866) 563-5663
(800) 720-0430
(850) 475-0159

Fax: (850) 475-0114

If you should have any questions, please contact Donald Waters at the FRO for assistance.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting, Principal Coordinators