January 7, 2005

MEMORANDUM FOR:  Write Your Own (WYO) Principal Coordinators and NFIP Servicing Agent

FROM:  Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT:  2005 NFIP Claims Presentation Workshops

Enclosed is the 2005 NFIP Claims Presentation workshop schedule. These workshops will focus on key SFIP changes, concepts, and coverage information. We will explore additional subjects such as loss settlement adjustments, new policy definitions, and the new policy language and exclusions.

Please submit the enclosed registration form if you are interested in attending any of these workshops.

Attachment

cc: Vendors, IBHS, WYO Standards, FIPNC, Government Technical Representative

Suggested Routing: Claims, Data Processing, Marketing, Underwriting
REGISTRATION FORM

2005 NFIP Claims Presentation

(There will be no on-line registrations.)

PLEASE TYPE OR PRINT CLEARLY

Workshop Number ____________________ Location ___________________________

Your Name ________________________________________________________________

E-Mail Address ____________________________________________________________

Flood Certification Number ________________

Company/Organization _____________________________________________________

Address _________________________________________________________________

Work Telephone Number ________________ Fax Number ________________

Please complete this registration form and mail it with your $10.00 check to:

Claims Presentation Coordinator
NFIP Bureau & Statistical Agent
Room N195
7700 Hubble Drive
Lanham, MD 20706

Make your check payable to the National Flood Insurance Program. (Please do not send cash.)

For more information call: 800-426-6347 ext. 746

PLEASE DO NOT FAX THIS FORM

Complete a separate form for each attendee
WORKSHOP LOCATIONS

WORKSHOP 1
PLACE: LANHAM, MD
DATE: WEDNESDAY, FEBRUARY 23, 2005
TIME: 8:30 AM
LOCATION: GREENTEC IV
7700 HUBBLE DRIVE
301-794-2220 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—WEDNESDAY, FEBRUARY 9, 2005

WORKSHOP 2
PLACE: ONTARIO, CA
DATE: WEDNESDAY, MARCH 2, 2005
TIME: 8:30 AM
LOCATION: ONTARIO CONVENTION CENTER
ROOM 104 B
2000 CONVENTION CENTER WAY
909-937-3000 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—WEDNESDAY, FEBRUARY 16, 2005
PARKING $5.00

WORKSHOP 3
PLACE: SALEM, OR
DATE: MONDAY, MARCH 7, 2005
TIME: 8:30 AM
LOCATION: STATE FARM INSURANCE COMPANY
SALEM REGIONAL OFFICE
4600 25TH AVE. NE
503-463-3000 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—MONDAY, FEBRUARY 21, 2005

WORKSHOP 4
PLACE: DUPTON, WA
DATE: WEDNESDAY, MARCH 9, 2005
TIME: 8:30 AM
LOCATION: STATE FARM INSURANCE COMPANY
DUPTON REGIONAL OFFICE
1000 WILMINGTON DRIVE
253-912-7000 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—WEDNESDAY, FEBRUARY 23, 2005

WORKSHOP 5
PLACE: JACKSONVILLE, FL
DATE: FRIDAY, MARCH 11, 2005
TIME: 8:30 AM
LOCATION: HOLIDAY INN – BAYMEADOWS
9150 BAY MEADOWS ROAD
904-737-1700 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—FRIDAY, FEBRUARY 25, 2005

WORKSHOP 6
PLACE: TAMPA, FL
DATE: MONDAY, MARCH 14, 2005
TIME: 8:30 AM
LOCATION: USAA
17200 COMMERCE PARK BLVD.
813-615-5910 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—MONDAY, FEBRUARY 28, 2005
THIS IS A NON-SMOKING FACILITY. THERE CAN BE NO WALK-INS OR CHANGES AT THIS LOCATION!

WORKSHOP 6A
PLACE: TAMPA, FL
DATE: TUESDAY, MARCH 15, 2005
TIME: 8:30 AM
LOCATION: USAA
17200 COMMERCE PARK BLVD.
813-615-5910 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—TUESDAY, MARCH 1, 2005
THIS IS A NON-SMOKING FACILITY. THERE CAN BE NO WALK-INS OR CHANGES AT THIS LOCATION!

WORKSHOP 7
PLACE: MIAMI, FL
DATE: THURSDAY, MARCH 17, 2005
TIME: 8:30 AM
LOCATION: MIAMI-DADE COUNTY RESCUE HEADQUARTERS
MEETING ROOM - FIRE BOARD CHAMBERS
9300 NW 41ST
305-468-5400 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—THURSDAY, MARCH 3, 2005

WORKSHOP 7A
PLACE: MIAMI, FL
DATE: FRIDAY, MARCH 18, 2005
TIME: 8:30 AM
LOCATION: MIAMI - DADE COUNTY RESCUE HEADQUARTERS
MEETING ROOM - FIRE BOARD CHAMBERS
9300 NW 41ST
305-468-5400 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE—THURSDAY, MARCH 4, 2005
WORKSHOP 8
PLACE: San Juan, PR
DATE: Tuesday, March 29, 2005
TIME: 8:30 AM
LOCATION: Tropimar Beach Club & Convention Center
Ave. Gobernadores Balneario De Isla Verde
787-791-0056 (For Directions Only)
PRE-REGISTRATION DEADLINE–Tuesday, March 15, 2005

WORKSHOP 9
PLACE: Dallas, TX
DATE: Thursday, March 31, 2005
TIME: 8:30 AM
LOCATION: Dallas Public Library
1515 Young St
214-670-1400 (For Directions Only)
PRE-REGISTRATION DEADLINE–Thursday, March 17, 2005

“THIS EVENT IS NOT SPONSORED BY THE DALLAS PUBLIC LIBRARY.”

WORKSHOP 9A
PLACE: Dallas, TX
DATE: Friday, April 1, 2005
TIME: 8:30 AM
LOCATION: Dallas Public Library
1515 Young St
214-670-1400 (For Directions Only)
PRE-REGISTRATION DEADLINE–Friday, March 18, 2005

“THIS EVENT IS NOT SPONSORED BY THE DALLAS PUBLIC LIBRARY.”

WORKSHOP 10
PLACE: San Antonio, TX
DATE: Monday, April 4, 2005
TIME: 8:30 AM
LOCATION: San Antonio Public Library
600 Soledad Street
210-207-2629 (For Directions Only)
PRE-REGISTRATION DEADLINE–Monday, March 21, 2005

WORKSHOP 10A
PLACE: San Antonio, TX
DATE: Tuesday, April 5, 2005
TIME: 8:30 AM
LOCATION: San Antonio Public Library
600 Soledad Street
210-207-2629 (For Directions Only)
PRE-REGISTRATION DEADLINE–Tuesday, March 22, 2005

WORKSHOP 11
PLACE: Houston, TX
DATE: Thursday, April 7, 2005
TIME: 8:30 AM
LOCATION: Holiday Inn Houston North
16510 I-45 North
281-821-2570 (For Directions Only)
PRE-REGISTRATION DEADLINE–Thursday, March 24, 2005

WORKSHOP 11A
PLACE: Houston, TX
DATE: Friday, April 8, 2005
TIME: 8:30 AM
LOCATION: Holiday Inn Houston North
16510 I-45 North
281-821-2570 (For Directions Only)
PRE-REGISTRATION DEADLINE–Friday, March 25, 2005

WORKSHOP 12
PLACE: Metairie, LA
DATE: Monday, April 11, 2005
TIME: 8:30 AM
LOCATION: Jefferson Parish Library
4747 West Napoleon Ave
504-849-8817 (For Directions Only)
PRE-REGISTRATION DEADLINE–Monday, March 28, 2005

WORKSHOP 12A
PLACE: Metairie, LA
DATE: Tuesday, April 12, 2005
TIME: 8:30 AM
LOCATION: Jefferson Parish Library
4747 West Napoleon Ave
504-849-8817 (For Directions Only)
PRE-REGISTRATION DEADLINE–Tuesday, March 29, 2005

WORKSHOP 13
PLACE: Mobile, AL
DATE: Thursday, April 14, 2005
TIME: 8:30 AM
LOCATION: Marriott Mobile
3101 Airport Boulevard
251-476-6400 (For Directions Only)
PRE-REGISTRATION DEADLINE–Thursday, March 31, 2005

WORKSHOP 13A
PLACE: Mobile, AL
DATE: Friday, April 15, 2005
TIME: 8:30 AM
LOCATION: Marriott Mobile
3101 Airport Boulevard
251-476-6400 (For Directions Only)
PRE-REGISTRATION DEADLINE–Friday, April 1, 2005
### Workshop 14
- **Place**: South Haven, MS
- **Date**: Monday, April 18, 2005
- **Time**: 8:30 AM
- **Location**: DeSoto Civic Center
  - 4560 Venture Drive
  - 888-280-9120 (For Directions Only)
- **Pre-Registration Deadline**: Monday, April 4, 2005

### Workshop 15
- **Place**: St. Peters, MO
- **Date**: Wednesday, April 20, 2005
- **Time**: 8:30 AM
- **Location**: St. Peters City Hall
  - 1 St. Peters Centre Boulevard
  - 636-477-6600 (For Directions Only)
- **Pre-Registration Deadline**: Wednesday, April 6, 2005

### Workshop 16
- **Place**: South Barrington, IL
- **Date**: Friday, April 22, 2005
- **Time**: 8:30 AM
- **Location**: Allstate Insurance Company
  - 51 West Higgins Road
  - 847-551-2050 (For Directions Only)
- **Pre-Registration Deadline**: Friday, April 8, 2005

### Workshop 17
- **Place**: Randolph, MA
- **Date**: Monday, April 25, 2005
- **Time**: 8:30 AM
- **Location**: Holiday Inn Randolph
  - 1374 North Main St
  - 781-961-1000 (For Directions Only)
- **Pre-Registration Deadline**: Monday, April 11, 2005

### Workshop 18
- **Place**: Lake Success, NY
- **Date**: Wednesday, April 27, 2005
- **Time**: 8:30 AM
- **Location**: Allstate Insurance Co.
  - 1111 Marcus Street
  - 516-574-5900 (For Directions Only)
- **Pre-Registration Deadline**: Wednesday, April 13, 2005

### Workshop 19
- **Place**: Jamesburg, NJ
- **Date**: Friday, April 29, 2005
- **Time**: 8:30 AM
- **Location**: Holiday Inn Monroe
  - 390 Forsgate Drive
  - 609-665-4775 (For Directions Only)
- **Pre-Registration Deadline**: Friday, April 15, 2005

### Workshop 20
- **Place**: Charleston, WV
- **Date**: Wednesday, May 4, 2005
- **Time**: 8:30 AM
- **Location**: Charleston Civic Center
  - 200 Civic Center Drive - Room 204
  - 304-345-1500 (For Directions Only)
- **Pre-Registration Deadline**: Wednesday, April 20, 2005

### Workshop 21
- **Place**: Pittsburgh, PA
- **Date**: Friday, May 6, 2005
- **Time**: 8:30 AM
- **Location**: Radisson Hotel Pittsburgh Green Tree
  - 101 Radisson Drive
  - 412-922-8400 (For Directions Only)
- **Pre-Registration Deadline**: Friday, April 22, 2005

### Workshop 22
- **Place**: Lightfoot, VA
- **Date**: Tuesday, May 10, 2005
- **Time**: 8:30 AM
- **Location**: Williamsburg Outlet Mall
  - 6401 Richmond Road
  - 757-565-3378 (For Directions Only)
- **Pre-Registration Deadline**: Tuesday, April 26, 2005

### Workshop 23
- **Place**: Wilmington, NC
- **Date**: Thursday, May 12, 2005
- **Time**: 8:30 AM
- **Location**: Holiday Inn Wilmington
  - 5032 Market St
  - 910-392-1101 (For Directions Only)
- **Pre-Registration Deadline**: Thursday, April 28, 2005

### Workshop 23A
- **Place**: Wilmington, NC
- **Date**: Friday, May 13, 2005
- **Time**: 8:30 AM
- **Location**: Holiday Inn Wilmington
  - 5032 Market St
  - 910-392-1101 (For Directions Only)
- **Pre-Registration Deadline**: Friday, April 29, 2005
WORKSHOP 24
PLACE: CAYCE, SC
DATE: TUESDAY, MAY 17, 2005
TIME: 8:30 AM
LOCATION: SOUTH CAROLINA FARM BUREAU
724 KNOX ABBOT DRIVE
803-796-6700 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE–TUESDAY MAY 3, 2005

WORKSHOP 24A
PLACE: CAYCE, SC
DATE: WEDNESDAY, MAY 18, 2005
TIME: 8:30 AM
LOCATION: SOUTH CAROLINA FARM BUREAU
724 KNOX ABBOT DRIVE
803-796-6700 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE–WEDNESDAY MAY 4, 2005

WORKSHOP 25
PLACE: MARCO ISLAND, FL
DATE: TUESDAY, MAY 31, 2005
TIME: 8:30 AM
LOCATION: MARCO ISLAND MARRIOTT
400 SOUTH COLLIER BOULEVARD
239-394-2511 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE–TUESDAY MAY 17, 2005