



FEMA

W-04077

October 7, 2004

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators
and NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT: Flood Response Office – Pennsylvania

The NFIP Bureau and Statistical Agent has established a Flood Response Office (FRO) in response to Hurricanes Ivan and Jeanne. The FRO will coordinate with WYO companies and provide guidance, define the scope of coverage, and assist with reinspection of losses.

The Flood Response Office is operating at the following location:

Nobel Manor Office
2500 Baldwick Road, Suite 200
Pittsburgh, PA 15025

Telephone (412) 921-3116
Fax (412) 921-3134

If you should have any questions, please contact Robert Hodges at (412) 921-3116 for assistance.

cc: Vendors, IBHS, and Government Technical Representative

Required Routing: Claims and Underwriting, Principal Coordinators