

National Flood Insurance Program U.S. Department of Homeland Security P.O. Box 310 Lanham MD 20703-0310



September 28, 2004

MEMORANDUM FOR:

Write Your Own (WYO) Principal Coordinators and the NFIP Servicing Agent

FROM:

WYO Clearinghouse

SUBJECT:

Tips on Filing a Flood Insurance Claim

The link below connects to valuable tips that will help homeowners file a claim when their home has been damaged by flood. Please distribute this information as appropriate to your staff and your clients.

http://www.fema.gov/hazards/floods/tips\_flood\_claim.shtm

If you have additional questions, please contact your Program Coordinator.

cc: Vendors, IBHS, FIPNC, WYO Marketing Committee, Government Technical Representative

Suggested Routing: Claims, Marketing, Underwriting