

September 24, 2004

MEMORANDUM FOR:	Write Your Own (WYO) Principal Coordinators and NFIP Servicing Agent
FROM:	Joyce A. King Claims and Underwriting Director NFIP Bureau and Statistical Agent
SUBJECT:	Adjuster Briefings – Hurricane Ivan (Florida and Alabama)
	nagement Agency will conduct Adjuster Briefings in Pensacola, Florida, in response to Hurricane Ivan.

The briefings will address the Standard Flood Insurance Policies, combined losses (Single Adjuster Program), prior losses, Increased Cost of Compliance, substantial damage, access into the affected areas, and any other issues that may be encountered in handling claims resulting from the recent flooding.

The meeting locations, dates, and times are as follows:

Pensacola Regional Airport 2430 Airport Blvd. Pensacola, FL

> September 28, 2004 9:00 a.m. – 12:00 noon

Gulf Shores City Hall Counselor Chambers 1905 West 1<sup>st</sup> Street Gulf Shores, AL

September 29, 2004 9:00 a.m. – 12:00 noon

We ask for your full support and attendance at these briefings.

cc: Vendors, IBHS, and Government Technical Representative Required Routing: Claims and Underwriting