August 5, 2004

MEMORANDUM FOR: Write Your Own (WYO) Principal Coordinators and NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

SUBJECT: Adjuster Briefing – Hurricane Alex, North Carolina

The Federal Emergency Management Agency will conduct an Adjuster Briefing in Buxton, North Carolina, on Thursday, August 12, 2004, in response to Hurricane Alex.

This important Adjuster Briefing will address the Standard Flood Insurance Policy, prior losses, Increased Cost of Compliance (ICC) coverage, substantial damage, access to the affected area(s), combined losses (Single Adjuster Program), and any other regional issues that maybe encountered in handling claims resulting from the recent flooding.

The meeting location, date, and time are as follows:

Fessenden Center
46830 Highway 12
Buxton, North Carolina

Time: 9:00 a.m. – 12:00 noon.

We ask for your full support. If there are any questions, please let me know.

cc: Vendors, IBHS, Government Technical Representative

Required Routing: Claims, Underwriting