



NATIONAL FLOOD INSURANCE PROGRAM
Bureau and Statistical Agent

FEMA

W-03047

MEMORANDUM TO: Write Your Own (WYO) Principal Coordinators and
Single Adjuster Liaisons

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau and Statistical Agent

DATE: September 18, 2003

SUBJECT: Activation of the Single Adjuster Program – North Carolina

Hurricane Isabel has caused wind and flood damage to residential and commercial properties throughout North Carolina. The Federal Emergency Management Agency in conjunction with the North Carolina Insurance Underwriting Association (NCIUA) has activated the Single Adjuster Program in North Carolina.

The Claims Coordinating Office has co-located with NCIUA, and NCIUA will assign all single adjuster losses. The CCO will enter all claims data into the CCO system and fax and/or overnight the losses to the appropriate WYO companies.

The North Carolina Insurance Underwriting Association and Claims Coordinating Office is operating at the following location:

North Carolina Insurance Underwriting Association
5651 Dillard Drive
Carey, NC 27511

Telephone (919) 854-0447
Fax (919) 851-9810

If you should have any questions regarding procedures for the Single Adjuster Program in North Carolina, please contact Donald Waters at (919) 854-0447.

cc: Vendors, IBHS, and Government Technical Representative
Required Routing: Claims and Underwriting, Principal Coordinators

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