



# NATIONAL FLOOD INSURANCE PROGRAM

## Bureau and Statistical Agent

W-03005

MEMORANDUM TO: Write Your Own Principal Coordinators and NFIP Servicing Agent

FROM: Joyce A. King  
Claims & Underwriting Director  
NFIP Bureau & Statistical Agent

DATE: January 15, 2003

SUBJECT: 2003 NFIP Claims Presentation Schedule

The 2003 NFIP Claims Presentation workshop schedule is now available for you and your staff. These workshops will focus on key SFIP changes, concepts, and coverage information. We will explore additional subjects such as loss settlement adjustments, new policy definitions, as well as policy language and exclusions.

You will find the schedule and workshop information at [www.fema.gov/nfip/ca1.htm](http://www.fema.gov/nfip/ca1.htm). Please submit the registration form along with the \$10.00 registration fee for each attendee.

cc: Vendors, IBHS, WYO Standards, FIPNC, Government Technical Representative

Suggested Routing: Claims, Data Processing, Marketing, Underwriting

7700 HUBBLE DRIVE • LANHAM, MD 20706 • (301) 731-5300

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