



# NATIONAL FLOOD INSURANCE PROGRAM

## Bureau and Statistical Agent

W-02064

**Memorandum To:** Write Your Own Principal Coordinators  
and the NFIP Servicing Agent

**From:** Joyce A. King  
Claims and Underwriting Director  
NFIP Bureau and Statistical Agent

**Date:** September 10, 2002

**Subject:** Closure of Flood Response Office (FRO) - FICO 634

During the period June 29 - July 25, 2002, torrential rain caused moderate to severe flooding in Central Texas. As a result of this flooding event, the NFIP Bureau and Statistical Agent established a FRO in San Antonio, Texas.

The FRO has been open since June, and the NFIP General Adjusters are finalizing reinspections. Therefore, the Federal Insurance and Mitigation Administration authorized the FRO to close, effective October 31, 2002.

Any future request for reinspections should be forwarded to the NFIP Bureau and Statistical Agent, Claims Department.

If you should have any questions, please contact Donald Waters, Field Operations Supervisor, at (301) 731-5300 extension 731.

cc: Vendors, IBHS, Government Technical Representative  
Suggested Routing: Claims and Underwriting

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