MEMORANDUM TO: Write Your Own (WYO) Principal Coordinators and the NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau & Statistical Agent

DATE: January 17, 2002

SUBJECT: 2002 NFIP Claims Presentation Workshops

Enclosed is the 2002 NFIP Claims Presentation workshop schedule. These workshops will focus on key SFIP changes, concepts, and coverage information. We will explore additional subjects such as loss settlement adjustments, new policy definitions, and the new policy language and exclusions.

Please submit the enclosed registration form if you are interested in attending any of these workshops.

Attachment

cc: Vendors, IBHS, WYO Standards, FIPNC, Government Technical Representative

Suggested Routing: Claims, Data Processing, Marketing, Underwriting
REGISTRATION FORM

2002 NFIP Claims Presentation
(There will be no on-line registrations)

PLEASE TYPE OR PRINT CLEARLY

Presentation Number __________________ Location ________________________________

Your Name ______________________________________________________________________

E-Mail Address __________________________________________________________________

Social Security Number (Mandatory) _____ - _____ - _____

Company/Organization ____________________________________________________________

Address _________________________________________________________________________

Work telephone Number __________________ Fax Number____________________________

Please complete this registration form and mail it with your $10.00 check to:

Claims Presentation Coordinator
NFIP Bureau & Statistical Agent
7700 Hubble Drive
Room N195
Lanham, MD 20706

Make your check payable to the National Flood Insurance Program

For more information call: 800-426-6347 ext. 746

PLEASE DO NOT FAX THIS FORM

Complete a separate form for each attendee
**WORKSHOP LOCATIONS**

### WORKSHOP 1
- **Place:** Hato Rey, PR
- **Date:** February 4, 2002
- **Time:** 8:30 AM
- **Location:** FEMA Caribbean Division Office
  - New San Juan Office Building
  - 159 Chardon Avenue, 6th Floor
  - 787-296-3500 (For Directions only)
- **Pre-registration Deadline - January 21, 2002**

### WORKSHOP 2 *Single adjuster Program Session*
- **Place:** Miami, FL
- **Date:** February 11, 2002
- **Time:** 8:30 AM
- **Location:** Miami-Dade County Rescue Headquarters
  - Meeting Room - Fire Board Chambers
  - 9300 NW 41st
  - 305-468-5424 (For Directions only)
- **Pre-registration Deadline - January 28, 2002**

### WORKSHOP 3 *Single adjuster Program Session*
- **Place:** Tampa, FL
- **Date:** February 13, 2002
- **Time:** 8:30 AM
- **Location:** USAA
  - 17200 Commerce Park Blvd.
  - 813-652-4000 (For Directions only)
- **Pre-registration Deadline - January 30, 2002**

### WORKSHOP 4 *Single adjuster Program Session*
- **Place:** Pensacola, FL
- **Date:** February 15, 2002
- **Time:** 8:30 AM
- **Location:** Pensacola Junior College
  - 1000 College Blvd
  - 850-484-1000 (For Directions only)
- **Pre-registration Deadline - February 1, 2002**

### WORKSHOP 5 *Single adjuster Program Session*
- **Place:** Birmingham, AL
- **Date:** February 19, 2002
- **Time:** 8:30 AM
- **Location:** Sheraton Birmingham Hotel
  - 2101 Richard Arrington Jr. Blvd North
  - 205-324-5000 (For Directions only)

### WORKSHOP 6
- **Place:** Oklahoma City, OK
- **Date:** February 21, 2002
- **Time:** 8:30 AM
- **Location:** Oklahoma City Zoological Park
  - 2101 NE 50th Street
  - 405-425-0289 (For Directions only)
- **Pre-registration Deadline - February 7, 2002**

### WORKSHOP 7 *Single adjuster Program Session*
- **Place:** Arlington, TX
- **Date:** February 25, 2002
- **Time:** 8:30 AM
- **Location:** Center Point 2
  - 616 Six Flags Drive
  - 817-695-9120 (For Directions only)
- **Pre-registration Deadline - February 11, 2002**

### WORKSHOP 8
- **Place:** Arlington, TX
- **Date:** February 26, 2002
- **Time:** 8:30 AM
- **Location:** Center Point 2
  - 616 Six Flags Drive
  - 817-695-9120 (For Directions only)
- **Pre-registration Deadline - February 12, 2002**

### WORKSHOP 9
- **Place:** San Antonio, TX
- **Date:** March 1, 2002
- **Time:** 8:30 AM
- **Location:** USAA Group
  - 9800 Fredericksburg Rd
  - 210-498-5686 (For Directions only)
- **Pre-registration Deadline - February 15, 2002**

### WORKSHOP 10
- **Place:** Humble, TX
- **Date:** March 6, 2002
- **Time:** 8:30 AM
- **Location:** Humble Civic Center / Arena Complex
  - 8233 Will Clayton Pkwy
  - 281-446-4140 (For Directions only)
- **Pre-registration Deadline - February 21, 2002**
WORKSHOP 11
PLACE: SAN DIEGO, CA
DATE: MARCH 11, 2002
TIME: 8:30 AM
LOCATION: SAN DIEGO CONVENTION CENTER
SAN DIEGO CONCOURSE
202 C STREET MS57
619-615-4100 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - FEBRUARY 25, 2002

WORKSHOP 12
PLACE: VALLEJO, CA
DATE: MARCH 13, 2002
TIME: 9:00 AM
LOCATION: HOLIDAY INN VALLEJO
1000 FAIRGROUNDS DRIVE
707-644-1200 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - FEBRUARY 27, 2002

WORKSHOP 13
PLACE: SALEM, OR
DATE: MARCH 15, 2002
TIME: 8:30 AM
LOCATION: STATE FARM INSURANCE COMPANY
SALEM REGIONAL OFFICE
4600 25TH AVE. NE
503-463-3616 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 1, 2002

WORKSHOP 14
PLACE: DUPTON, WA
DATE: MARCH 18, 2002
TIME: 8:30 AM
LOCATION: STATE FARM INSURANCE COMPANY
DUPTON REGIONAL OFFICE
1000 WILMINGTON DRIVE
253-912-7376 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 4, 2002

WORKSHOP 15 *SINGLE ADJUSTER PROGRAM SESSION
PLACE: DENVER, CO
DATE: MARCH 20, 2002
TIME: 8:30 AM
LOCATION: DENVER FEDERAL CENTER
6TH AVE KIPLING
BUILDING 710
303-235-4830 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 6, 2002

WORKSHOP 16
PLACE: LANHAM, MD
DATE: APRIL 12, 2002
TIME: 8:30 AM
LOCATION: GREENTEC IV
7700 HUBBLE DRIVE
301-794-2220 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 29, 2002

WORKSHOP 17
PLACE: RANDOLPH, MA
DATE: APRIL 19, 2002
TIME: 8:30 AM
LOCATION: HOLIDAY INN RANDOLPH
1374 NORTH MAIN STREET
781-961-1000 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 5, 2002

WORKSHOP 18 *SINGLE ADJUSTER PROGRAM SESSION
PLACE: CHARLESTON, WV
DATE: APRIL 22, 2002
TIME: 8:30 AM
LOCATION: CHARLESTON CIVIC CENTER
200 CIVIC CENTER DRIVE Rm 204
304-345-1500 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 8, 2002

WORKSHOP 19
PLACE: CINCINNATI, OH
DATE: APRIL 24, 2002
TIME: 8:30 AM
LOCATION: FOUR POINTS SHERATON HOTEL
8020 MONTGOMERY RD
513-793-4300 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 10, 2002

WORKSHOP 20 *SINGLE ADJUSTER PROGRAM SESSION
PLACE: SOUTH BARRINGTON, IL
DATE: APRIL 26, 2002
TIME: 8:30 AM
LOCATION: ALLSTATE INSURANCE COMPANY
51 WEST HIGGINS ROAD
847-551-2058 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 12, 2002

2002 NFIP Claims Presentations Schedule
WORKSHOP 21
PLACE: Ronkonkoma, NY
DATE: May 1, 2002
TIME: 8:30 AM
LOCATION: Holiday Inn
3845 Veterans Memorial Highway
631-585-9500 (for directions only)
PRE-REGISTRATION DEADLINE - APRIL 17, 2002

WORKSHOP 22
PLACE: Runnemede, NJ
DATE: May 3, 2002
TIME: 8:30 AM
LOCATION: Holiday Inn
109 9th Ave.
856-939-4200 (for directions only)
PRE-REGISTRATION DEADLINE - APRIL 19, 2002

WORKSHOP 23 *Single Adjuster Program Session
PLACE: Richmond, VA
DATE: May 6, 2002
TIME: 8:30 AM
LOCATION: Sheraton Richmond West Hotel
6624 W. Broad Street
804-288-9355 (for directions only)
PRE-REGISTRATION DEADLINE - APRIL 22, 2002

WORKSHOP 24
PLACE: Wilmington, NC
DATE: May 8, 2002
TIME: 8:30 AM
LOCATION: Tidewater Hall Center
910-343-3664 (for directions only)
PRE-REGISTRATION DEADLINE - APRIL 24, 2002

WORKSHOP 25
PLACE: Cayce, SC (Columbia)
DATE: May 10, 2002
TIME: 8:30 AM
LOCATION: South Carolina Farm Bureau
754 Knox Abbot Drive
803-936-4290 (for directions only)
PRE-REGISTRATION DEADLINE - APRIL 26, 2002

*Joint wind and water training session with Florida Windstorm Underwriting Association.