

NFIP Toll-Free Phone Numbers by WYO Company for Claims and Policy Inquiries

WYO Company (FY 2020) Data as of 11/05/2019	Claims Inquiry Toll-Free Number	Policy Inquiry Toll-Free Number	Flood Processing Vendor
Allstate Insurance Company	(888) 202-3716	(800) 527-2634	National Flood Services Kansas
Allstate New Jersey Insurance Company	(888) 202-3716	(800) 527-2634	National Flood Services Kansas
American Capital Assurance Corporation	(800) 759-8656	(800) 637-3846	Torrent Technologies
American Commerce Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Citation Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Commerce Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Commerce West Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Mapfre Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Mapfre Insurance Company of Florida	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Mapfre Insurance Company of New York	(800) 759-8656	(800) 637-3846	National Flood Services Montana
American Family Mutual Insurance Company	(800) 759-8656	(800) 794-4679	National Flood Services Montana
American Family Insurance Company	(800) 759-8656	(800) 794-4679	National Flood Services Montana
American National Property & Casualty Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
American Strategic Insurance Corporation	(866) 511-0793	(866) 511-0793	American Strategic Insurance Underwriters (ASIU)
ASI Lloyds	(866) 511-0793	(866) 511-0793	American Strategic Insurance Underwriters (ASIU)
ASI Select Insurance Corporation	(866) 511-0793	(866) 511-0793	American Strategic Insurance Underwriters (ASIU)
American Traditions Insurance Company	(877) 254-6819	(877) 233-8434	Torrent Technologies
Assurant Specialty Property, DBA: American Bankers Insurance Company of Florida	(800) 245-1505	(800) 423-4403	National Flood Services Maryland
Auto Club South Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Auto-Owners Insurance Company	(877) 254-6819	(800) 233-1131	Torrent Technologies
Owners Insurance Company	(877) 254-6819	(800) 233-1131	Torrent Technologies

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Baldwin Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Bankers Insurance Group, DBA: First Community Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Bankers Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Bankers Specialty Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Capitol Preferred Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Centauri Specialty Insurance Company	(800) 416-6411	(877) 254-6819	Torrent Technologies
Cooperativa de Seguros Múltiples de Puerto Rico	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Cornerstone National Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
CSAA Insurance Exchange	(800) 759-8656	(800) 637-3846	National Flood Services Montana
AAA Mid-Atlantic Insurance Company of New Jersey	(800) 759-8656	(800) 637-3846	National Flood Services Montana
AAA Northern California, Nevada and Utah Insurance Exchange	(800) 759-8656	(800) 637-3846	National Flood Services Montana
ACA Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
CSAA Affinity Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
CSAA Fire & Casualty Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
CSAA General Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
CSAA Mid-Atlantic Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Keystone Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Western United Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Everett Cash Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana

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Farm Family Casualty Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Farmers Insurance Group, DBA: Fire Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Civic Property & Casualty Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Arizona	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Idaho	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Oregon	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Washington	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance of Columbus	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers New Century Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Foremost Insurance Company of Grand Rapids, Michigan	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Illinois Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Mid-Century Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Texas Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Truck Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
FedNat Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
First American Property & Casualty Insurance Company	(800) 759-8656	(888) 920-1155	National Flood Services Montana
First Insurance Company of Hawaii	(877) 254-6819	(877) 625-8240	Torrent Technologies
First Protective Insurance Company	(877) 254-6819	(866) 535-7418	Torrent Technologies
Florida Family Insurance Company	(888) 486-4663	(800) 410-0048	Torrent Technologies

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Gulfstream Property and Casualty Insurance Company	(877) 772-6149	(877) 772-6149	Torrent Technologies
Hartford Fire Insurance Company	(800) 759-8656	(800) 303-5663	National Flood Services Montana
Hartford Fire Insurance Company of Midwest	(800) 759-8656	(800) 303-5663	National Flood Services Montana
Hartford Underwriters Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Homesite Insurance Company	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Indemnity Company	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of California	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of Florida	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of Georgia	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of Illinois	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of the Midwest	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of New York	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Lloyd's of Texas	(877) 254-6819	(866) 535-7420	Torrent Technologies
Integrand Assurance Company	(800) 767-4341	(800) 638-6620	
Island Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Liberty Mutual Fire Insurance Company	(800) 814-4233	(800) 814-4233	DXC Technology
Mapfre PRAICO Insurance Company	(888) 835-3635	(888) 477-2426	No Vendor
Metropolitan Property & Casualty Insurance Company	(877) 254-6819	(866) 256-8078	Torrent Technologies
Metropolitan Direct Property & Casualty Insurance Company	(877) 254-6819	(866) 256-8078	Torrent Technologies
Multinational Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
National General Insurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies
National General Assurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies

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National General Insurance Online	(877) 254-6819	(866) 535-7417	Torrent Technologies
Integon Casualty Insurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies
Integon General Insurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies
Integon Indemnity Corporation	(877) 254-6819	(866) 535-7417	Torrent Technologies
Integon National Insurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies
Integon Preferred Insurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies
MIC General Insurance Corporation	(877) 254-6819	(866) 535-7417	Torrent Technologies
New South Insurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies
<i>National Lloyds Insurance Company</i>	<i>(800) 749-6419 x57570</i>	<i>(800) 750-8656 x57570</i>	<i>National Flood Services Maryland</i>
<i>New Hampshire Insurance Company</i>	<i>(800) 759-8656</i>	<i>(800) 637-3846</i>	<i>National Flood Services Montana</i>
<i>New Jersey Re-Insurance Company</i>	<i>(866) 917-5124</i>	<i>(800) 882-6573 x4552</i>	<i>National Flood Services Kansas</i>
NFIP Direct Servicing Agent	(800) 767-4341	(800) 638-6620	No Vendor
NGM Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Main Street America Assurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Old Dominion Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Occidental Fire & Casualty Company of North Carolina	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Pacific Indemnity Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Philadelphia Contributionship Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Germantown Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana

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Philadelphia Indemnity Insurance Company	(800) 759-8656	(800) 988-4647	National Flood Services Montana
Pilgrim Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Bunker Hill Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
High Point Preferred Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Mount Washington Assurance Corporation	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Palisades Property & Casualty Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Plymouth Rock Assurance Corporation	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Prepared Insurance Company	(877) 254-6819	(866) 503-6030	Torrent Technologies
Privilege Underwriters Reciprocal Exchange	(800) 759-8656	(800) 637-3846	National Flood Services Montana
QBE Insurance Corporation	(877) 254-6819	(877) 264-2944	Torrent Technologies
Rockford Mutual Insurance Company	(877) 254-6819	(877) 264-2947	Torrent Technologies
SafePoint Insurance Company	(877) 254-6819	(833) 853-9311	Torrent Technologies
Selective Insurance Company of America	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Casualty Insurance Company	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Fire and Casualty Insurance Company	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of New England	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of New York	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of South Carolina	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of Southeast	(877) 348-0552	(877) 348-0552	Torrent Technologies
Southern Farm Bureau Casualty Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Florida Farm Bureau General Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies

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Georgia Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Louisiana Farm Bureau Casualty Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Mississippi Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
North Carolina Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
South Carolina Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Virginia Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Southern Fidelity Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
<i>Tower Hill Prime Insurance Company</i>	<i>(877) 254-6819</i>	<i>(877) 826-6920</i>	<i>Torrent Technologies</i>
Union Mutual Fire Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
United Property & Casualty Insurance Company	(888) 256-3378	(800) 637-3846	National Flood Services Montana
United Surety & Indemnity Company	(877) 254-6819	(877) 625-8244	Torrent Technologies
Universal Insurance Company (PR)	(800) 980-7134	(800) 980-7134	Torrent Technologies
Universal Insurance Company of North America	(877) 254-6819	(877) 826-6924	Torrent Technologies
Universal North America Insurance Company	(877) 254-6819	(877) 826-6924	Torrent Technologies
USAA General Indemnity Company	(800) 531-USAA (8722)	(800) 531-USAA (8722)	DXC Technology
Westfield Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
White Pine Insurance Company	(877) 254-6819	(877) 772-6148	Torrent Technologies
Windsor-Mount Joy Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Wright National Flood Insurance Company	(800) 725-9472	(800) 820-3242	Wright National Flood Ins. Serv.
<i>Zephyr Insurance Company</i>	<i>(800) 759-8656</i>	<i>(800) 637-3846</i>	<i>National Flood Services Montana</i>